## **OUR VISION**

# WE ASPIRE TO BE THE PREFERRED PROVIDER OF INSPECTION AND TESTING SERVICES

## **OUR MISSION**

To enable safer and greener motoring and provide professional testing services to our customers.

# **OUR CORE VALUES**

#### Versatility

To be able to adapt to changing environments, always staying ahead of the curve and inspiring creativity.

#### Integrity

To uphold the values of integrity and honesty, conducting our affairs in a manner consistent with the highest ethical and professional standards.

#### Care

#### For all our stakeholders:

- Our customers by putting their needs and requirements first
- Our business partners and regulators by keeping lines of communication open at all times
- Our staff by fostering a safe and conducive environment for growth and development
- Our community by enhancing the welfare of those in need

#### **Ownership**

Of all that we do – by pursuing professionalism, excellence and ensuring responsibility for all our actions.

#### Meritocracy

To be fair and objective, always recognising and rewarding good performance.

