## **Our Vision**

We aspire to be the preferred provider of inspection and testing services.

### **Our Mission**

To enable safer and greener motoring and provide professional testing services to our customers.

# **Our Core Values**

### Versatility

To be able to adapt to changing environments, always staying ahead of the curve and inspiring creativity.

#### Integrity

To uphold the values of integrity and honesty, conducting our affairs in a manner consistent with the highest ethical and professional standards.

#### Care

For all our stakeholders:

- Our customers by putting their needs and requirements first
- Our business partners and regulators by keeping lines of communication open at all times
- Our staff by fostering a safe and conducive environment for growth and development
- Our community by enhancing the welfare of those in need

#### Ownership

Of all that we do – by pursuing professionalism, excellence and ensuring responsibility for all our actions.

#### Meritocracy

To be fair and objective, always recognising and rewarding good performance.

