

SUSTAINABILITY REPORT

As one of Singapore's leading inspection and testing companies, we at VICOM Ltd, are fully cognizant of our duty and responsibility not just to our many stakeholders, but to the environment as well. Firmly entrenched in our psyche is the need to better the welfare of the communities we operate in.

HUMAN SUSTAINABILITY

Helping our Community

For more than a decade, staff of VICOM Ltd has been actively extending help to the needy and the less fortunate as well as reaching out to the community through its Care and Share Programme. Staff contributions to the various charities were also matched, dollar-for-dollar, by the Group.

It was not just about monetary contributions. Activities were organised throughout the year to create a closer bond with the communities we operate in. For example, we brought 30 seniors from the Clementi South West Community Development Council to the Gardens by the Bay in April 2013 as part of an excursion. In June, another group of 11 VICOM staff entertained 60 seniors from the Thye Hua Kuan Indus Moral Society by teaching them how to make photo frames and play bingo. They were also given goodie bags consisting of food and health supplements. In July, VICOM also partnered the Esplanade in 'Moonfest', a Mid-Autumn Festival celebrations planned for the elderly. VICOM staff had fun making lanterns with 20 elderly from the PEACE-Connect Neighbourhood Link. These lanterns were later displayed in an exhibition at the Esplanade.

VICOM also reached out to the young.

In August, we pledged to give Star PALS (Paediatric Advanced Life Support), a programme aimed at improving the lives of children with life-limiting conditions, about \$3,000-worth of taxi vouchers to help them defray transport costs. During Christmas, VICOM organised a party for close to 40 children from the South East Community Development Council, treating them to a day of fun and games. Each child also had his or her wish fulfilled, with many asking for shoes, watches and school text books.

Setesco Services Pte Ltd (SETSCO), led by its newly-formed Corporate Social Responsibility (CSR) Committee, visited two old folk homes – The Lions Home for the Elderly and the Singapore Welfare and Missionary Home – during the year. It also raised about \$1,000 for The Lions Home for

the Elderly through carolling during Christmas. In July, 45 SETSCO staff, friends and family members, took part in the Jurong Lake Run 2013 which was raising funds for its four adopted beneficiaries – Club Heal, Lakeside Family Centre, Promiseland Community Services and Beacon of Life.

SETSCO also worked with the Singapore Red Cross and Health Sciences Authority in February and August to organise blood donation drives.

Safety First

Safety is of paramount importance to us. This is why safety enhancement works have been carried out at our inspection centres and our staff are put through rigorous safety training.

Our Workplace Safety & Health (WSH) Committee, which carries out checks at our inspection centres regularly, repainted all inspection lane pit openings yellow for better visibility, supplementing the barriers and warning signs that were already in place. Walkways for motorists were also painted to clearly demarcate them from inspection areas under the Committee's recommendation.

All exhaust fume extractors at our inspection centres are also checked regularly to ensure air flow rates are well within regulatory specifications. An air quality check was also commissioned for the JIC Pioneer inspection centre during the year to ensure that air quality was within healthy standards.

SETSCO staff were also put through safety orientation courses organised by clients in the construction, shipyard, marine and oil/petrochemical sectors. In April, SETSCO sent its staff for the Internal Audit Course OHSAS 18001:2007 to have a better understanding of safety requirements. Other courses such as the Work at Height course (which is a mandatory safety course for staff who work at heights above 3m), risk management, first aid as well as forklift driving, were also conducted for staff throughout the year. Drivers also underwent defensive driving course to refresh and improve their driving skills.

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SETSCO successfully re-attained its Occupational Health and Safety Advisory Services (OHSAS) 18001:2007 certification during the year. It was also named “Best Subcontractor” by Jurong Aromatics Corporation Pte Ltd and S K Engineering & Construction Co Ltd for achieving 15 million zero-injury man-hours. SETSCO was also awarded the Safety Excellence Award 2013 from Petrochemical Corporation of Singapore for having achieved zero lost time for the 25-million hours its employees and contractors had put in.

TALENT SUSTAINABILITY

To ensure our sustained performance and pipeline of high quality management staff, VICOM Group continues to leverage on ComfortDelGro's talent management programme to groom the next level of ‘High Potentials’ within the Company. As part of their development, our talents were put on a structured leadership programme and a cross-business unit mentoring programme to provide them with the opportunity to broaden their management and leadership competencies.

ENVIRONMENTAL SUSTAINABILITY

In line with the ComfortDelGro Group's Green efforts, VICOM continued to push out measures to increase recycling efforts and reduce water and energy consumption.

From May to June, VICOM Group switched off all lights during the lunch hour for two weeks leading up to Earth Hour on 5 June 2013. The CSR Committee also ran a four-week competition called “Eco Challenge” where the various departments collected as many recyclable items as possible. In all, 40kg of plastics and 20kg of aluminum cans were collected for recycling.

Energy-saving electrical components such as energy-saving induction lamps, energy efficient air-conditioning units, motion detectors and water-saving devices have also been installed. Water consumption was also being closely monitored and immediate measures taken if there was a sudden spike in levels consumed. Resulting from the various measures, electricity consumption fell by 4.6% from 57,099 kWh per million revenue in 2012 to 54,484 kWh per million revenue in 2013, while water consumption was reduced by 7.8% from 435 cu m per million revenue in 2012 to 401 cu m per million revenue in 2013.

SETSCO also continued to provide green labelling testing services for companies planning to attain the Green Label under the Singapore Environment Council's scheme.